

Corporate Performance Report Quarter 2 2016-17

Corporate Performance
Review Working Party

22 November 2016

Report Author

Tim Willis, Director of Corporate Resources

Portfolio Holder

Cllr Crow-Brown, Cabinet Member for Corporate Governance

Status

Information

Classification:

Unrestricted

Key Decision

No

Ward:

All Wards

Executive Summary:

This report presents the Corporate Performance Report for the period April 2016 to September 2016 – setting out the performance of the Council against the Corporate Plan.

Recommendation(s):

To note the Council's Performance.

CORPORATE IMPLICATIONS

Financial and Value for Money	All activities listed have been planned within the Council's agreed budget. Remedial actions will usually be carried out within existing budgets, where this is not possible funding proposals will be taken through the appropriate channels in keeping with the Council's established financial controls.
Legal	There are no specific legal implications arising from this report.
Corporate	This is the monitoring report against the Corporate Priorities as agreed at Council on 15 October 2015 and details the performance against the targets set.
Equalities Act 2010 & Public Sector Equality Duty	<p>Members are reminded of the requirement, under the Public Sector Equality Duty (section 149 of the Equality Act 2010) to have due regard to the aims of the Duty at the time the decision is taken. The aims of the Duty are: (i) eliminate unlawful discrimination, harassment, victimisation and other conduct prohibited by the Act, (ii) advance equality of opportunity between people who share a protected characteristic and people who do not share it, and (iii) foster good relations between people who share a protected characteristic and people who do not share it.</p> <p>Protected characteristics: age, gender, disability, race, sexual orientation, gender reassignment, religion or belief and pregnancy & maternity. Only aim (i) of the Duty applies to Marriage & civil partnership.</p>

	Please indicate which aim is relevant to the report.	
	Eliminate unlawful discrimination, harassment, victimisation and other conduct prohibited by the Act,	
	Advance equality of opportunity between people who share a protected characteristic and people who do not share it	X
	Foster good relations between people who share a protected characteristic and people who do not share it.	
<p>The report looks to monitor the performance of the Council across all the residents within the District.</p> <p><i>An Equalities Impact Assessment has been undertaken and there is no reason to state at this time that the content of the Corporate Priorities will negatively impact on any groups with protected characteristics. The priorities focus on improving the quality of life in Thanet for all. Opportunities to further the aims of the Duty will be investigated during equality impact analysis of individual projects, plans and strategies arising from the priorities.</i></p>		

CORPORATE PRIORITIES (tick those relevant)✓	
A clean and welcoming Environment	✓
Promoting inward investment and job creation	✓
Supporting neighbourhoods	✓

CORPORATE VALUES (tick those relevant)✓	
Delivering value for money	✓
Supporting the Workforce	✓
Promoting open communications	✓

1.0 Introduction and Background

- 1.1 The Council's Corporate Plan (CP) 2015-2019 was approved by Council on 15 October 2015. It sets out 3 key priorities the Council will focus on over the next four years with 3 corporate values that identify the way the council will work in order to deliver its priorities.
- 1.2 The annex attached outlines the key achievements to date, trend information on Key Performance Indicators and contextual information to ascertain the progress of the District.

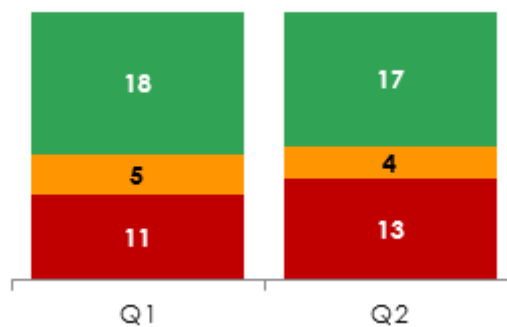
2.0 Current Performance

- 2.1 The information attached outlines the Council's performance for the quarter ended 30 September 2016. The following table summarises performance against targets:

Summary of RAG rating

Section of Report	R	A	G
Clean and Welcoming Environment	4	1	3
Supporting Neighbourhoods	4		2
Promoting Inward Investment and Job Creation	1	1	2
Statistical Information	3		
Partner Performance	1	2	10
Total	13	4	17

2.2 The following chart summarises the change in performance against targets from quarter to quarter:



2.3 The movement in performance between the two quarters is as follows:

Performance indicator trend - positive	Q1	Q2
% streets with graffiti below acceptable levels (NI195c) (rolling 12 months)	R	G
Minor planning applications determined within 8 weeks or agreed timescale (NI157b) (rolling 12 months)	R	A
Average re-let time in days (all stock including major works)	R	G
% Council Tax collected	A	G

Performance indicator trend - negative	Q1	Q2
% of Environmental Health service requests responded to in the service standard response time (LI369) (rolling 12 months)	G	A
Average number of days taken to resolve ASB cases (LI461) (rolling 12 months)	A	R
Number of dwellings where action taken to improve living conditions (category 1 and 2 hazards) (LI543)	A	R
Average number of days in temporary accommodation (rolling 12 months)	G	R
Freedom of Information Response Rate within 20 days (rolling 12 months)	A	R
Current tenant arrears as a percentage of the projected annual rental income	G	A
Percentage of capital programme spent	G	R

3.0 Options

3.1 Corporate Review Working Party to note the content of this report and make any recommendations.

4.0 Actions from Q1 Report

- 4.1 The corporate review working party requested due dates for key focuses, this data had not been previously captured but the council has taken on this recommendation and have included within the refresh of service plans in quarter 3 that all key focuses have a due date. The intention is that once service plans are agreed that key focuses will be reported in the quarter 3 report.

Contact Officer:	Nicola Walker – Finance & Policy and Performance Manager
Reporting to:	Tim Willis – Director of Corporate Resources

Annex List

Annex 1	Corporate Performance Report Quarter 2 2016-17
---------	--

Background Papers

Title	Details of where to access copy
Corporate Priorities 2015-2019	http://tdc-mgapp-01:9070/ieListDocuments.aspx?CId=141&MId=4084&Ver=4
Corporate Priorities 2015-2019, Equalities Impact Assessment	Email: Carol.cook@thanet.gov.uk

Corporate Consultation

Finance	Peter Timmins, Interim Head of Finance
Legal	Ciara Feeney, Head of Legal Services